

DIRECTIONS: Listed below are several typical job situations in which problems arise. If you were the worker, how would you handle the situation? Briefly describe what you would do or say in the space provided.

81. When Mark's supervisor said, "Look, we'll do it my way and that's all I want to hear about it," Mark said . . .

82. Reprimanded by his boss for being absent and late too much, Frank said . . .

83. For several months Bev made suggestions on how her job might be improved, but they were always ignored or turned down, she . . .

84. One of the best workers in Sam's section was Al, when he was sober, but he seemed to be drinking more and more, Sam

85. Linda liked her co-workers and where she worked, but she found her job boring and routine, she . . .

86. Every time Susan made a comment or expressed an opinion in a department meeting, Mac would criticize or ridicule her. She . . .

87. Juan had been on this job for about six months now, but he still did not feel accepted by his co-workers, he . . .

88. Jenny was outraged that Jean was promoted before she was, particularly since she had been on the job longer, Jenny . . .

89. Sean's associates had always respected what he had to say in the past but now they did not seem to listen to him as much. He . . .

90. Sarah used to be very enthusiastic about her work, but recently she found it more and more difficult to be interested in it, she . . .
91. As a company executive, Irv thought he should have a larger and better office, but he had been given a small, unattractive one. He . . .
92. Darlene was the only woman in her unit and found herself isolated from the men with whom she worked. She . . .
93. Whenever Phil suggested to Dick how he might improve his work, Dick resented it and became angry, Phil . . .
94. Carolyn and Janet worked together, but Janet became increasingly upset with Carolyn's constant talking about her personal problems. Janet . . .
95. Steve had complained frequently about violations of safety precautions on the job, but no action was taken, and a co-worker was seriously hurt, Steve . . .
96. Joyce was making money in selling, but she knew the product was defective and inferior. She . . .
97. Howard recommended Neal for a job, but now Neal was up for promotion ahead of Howard. Howard. . .
98. At mid-life, after twenty years in the same job, Bill found that he was increasingly dissatisfied with his work. He . . .
99. Jody liked her job, but could not get along with her supervisor. She . . .
100. Steve felt conflicted between doing an inferior job or getting it done on time and doing it the way he thought it should be done, but with missed deadlines. He...